

# Center for Corporate and Professional Development

**Business Enterprise Institute  
University of Alaska Anchorage  
Molly Ridout**

CCPD | *Stay Sharp!*

# Molly Ridout

26 years in Louisiana

20 years in Alaska

Amazingly still only 30  
years old





UAA Business  
Enterprise Institute  
UNIVERSITY *of* ALASKA ANCHORAGE

To develop and diversify the economy of Alaska.

Applied Environmental Research Center

Alaska Procurement Technical Assistance Center

Alaska Cooperative Development Center

Alaska Small Business Development Center

Alaska Minority Business Development Ctr.

Technology Research and Development Center

Center for Economic Development



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# Center for Corporate and Professional Development | CCPD



- Lean Six Sigma
- Applied Leadership
- Negotiations
- Human Resource Management
- Leveraging Social Media
- Commercial Lenders
- Finance for Non Financial People
- Transitioning from Military to Corporate





## Lean Six Sigma Courses October 2016

# What IS Lean Six Sigma?

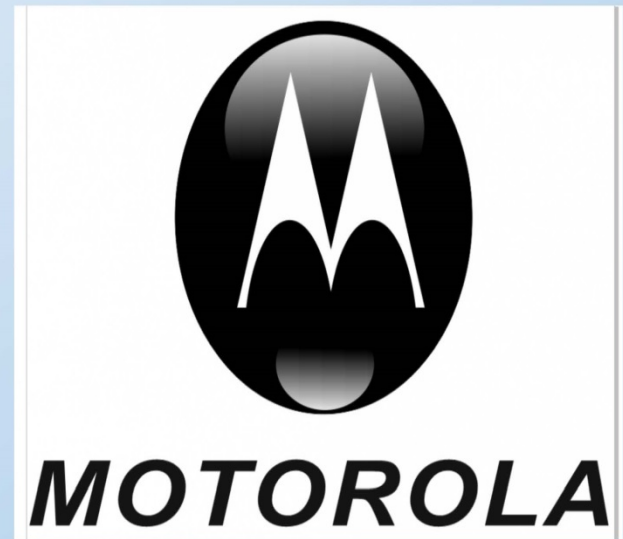


- Specify the value desired by the customer
- Identify the value stream for each product
- Make the product flow continuously through the remaining value-added steps
- Introduce pull between all steps where continuous flow is possible
- Manage toward perfection so that the number of steps and the amount of time and information needed to serve the customer continually falls



# Six Sigma – Motorola Manufacturing

6σ



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## LEAN

Removes Waste

Increases Speed

Removes non-value added process steps

Fixes connections between process steps

Focuses on the customer

## SIX SIGMA

Reduces Variation

Improves Quality

Reduces variation at each remaining step

Optimizes remaining process steps

Focuses on the customer

# SPEED

# +

# ACCURACY =

**Better Delivery**

**Better Quality**

**Satisfied Employees**

**Satisfied Customers**



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**“What if we don’t change at all ...  
and something magical just happens.”**



# Building Energy Monitor Program Ft. Campbell Kentucky



“Everyone knows that saving energy is a good thing, but most people will only be motivated when you can demonstrate just how much energy is being wasted, and how much potential there is for improvement.”



# City of Milwaukee – Goodwill Industries of Southeastern Wisconsin

Goodwill is committed to being a lean enterprise and a responsible steward of all human, financial, and physical resources in order to further our mission. Quality and process improvement are connected—we are dedicated to performing our work efficiently so that we can deliver the best value/quality to our customers. One of Goodwill's key strategies for 2016 is to "streamline and automate business processes" using process improvement.



# Results Washington Initiative

## ACCOMPLISHMENTS

PROGRESS ON RESULTS WASHINGTON GOALS



Increasing the number of Washingtonians with health coverage

[more](#)



Helping more adults get outpatient mental health care

[more](#)



Improving air quality

[more](#)



Reducing traffic violations by young drivers

[more](#)



Quickly seeing children identified as possible victims of child abuse

[more](#)



Doubling the amount of downloadable, searchable state data available online in less than a year

[more](#)



Serving more long-term services and support clients in home and community based settings

[more](#)



Increased the percentage of Endangered Species Act listed salmon and steelhead populations at healthy, sustainable levels

[more](#)



Reducing youth cigarette smoking

[more](#)



For children who cannot safely live with their parents, quickly getting them into a safe permanent home

[more](#)



Getting uninsured trucks off the road faster

[more](#)



Reopening hundreds of miles of stream habitat for salmon and steelhead

[more](#)

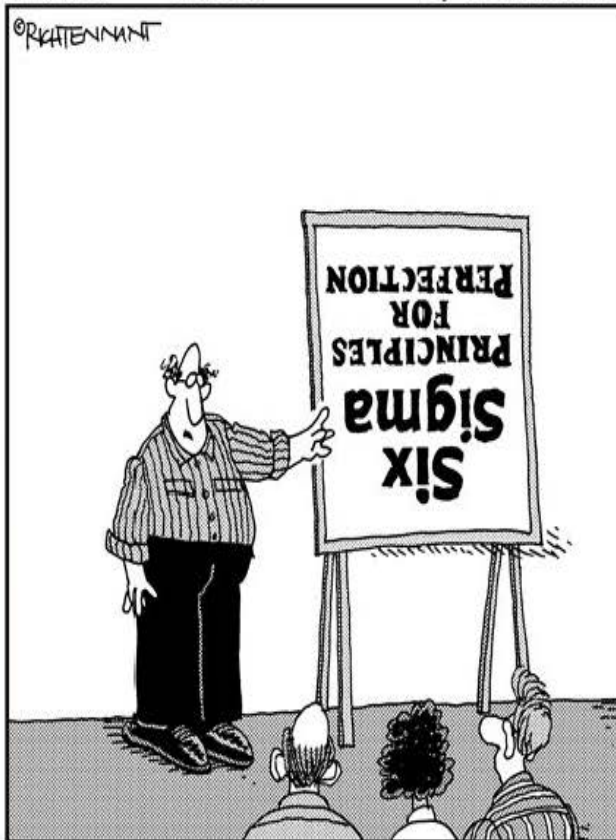
# Additional Course Offerings

- Making Non-Profits Profitable Social Media for Your Business;
- Become a Business Ninja - What IS Lean Six Sigma? (White Belt)
- Negotiations Series
- Lean Six Sigma Green Belt
- Pitch Perfect: Effectively Presenting to Your Alaska Legislator
- Segueing from Service: Transitioning from Military to Corporate
- Managing for Effectiveness
- Board of Directors Bullseye: How to Create a World Class Board



## The 5<sup>th</sup> Wave

By Rich Tennant



"Six Sigma is a system to eliminate defects as this PowerPoint presentation demonstrates."

# Thank you!

## Center for Corporate and Professional Development

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